



CERTIFICATE

This is to certify that

JORGE EDUARDO CORDEIRO

Has successfully completed the following training conduced by QMS Academy:

LEAD AUDITOR ISO 9001:2015
QUALITY MANAGEMENT SYSTEM





Neifer França

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Director

Student: JORGE EDUARDO CORDEIRO

Registration: 0009768



Training: Lead Auditor ISO 9001:2015 - Quality Management System

Training Date: 10/04/2025 - 29/05/2025 Total Hours: 42 hours Final Exam. 8.67

Topics Addressed

ISO 19011:2018 - Guidelines for Auditing Management Systems Introduction and auditing principles Audit program management Findings and interview techniques Competence and evaluation of auditors

ABNT NBR ISO/IEC 17021:2016 - Conformity Assessment Certification vs. Accreditation International Conformity Assessment System Auditor competence Determination of audit objectives, scope, and criteria Conducting audits and communication during the audit Obtaining and verifying information Identification and recording of audit findings Preparation of audit conclusions Closing meeting and conclusions Audit Report and certification decision

Introduction to ISO 9001:2015 - Quality Management System Concepts and Quality Management System Quality Gurus
Evolution of ISO 9001 and the Annex SL
Quality Principles
ISO 9001:2015 and key points of attention
ISO 9001:2015 Quality Management Systems
Structure of ISO 9001:2015 in the PDCA cycle

Auditing ISO 9001:2015 - Quality Management System
Auditing the organizations context and the quality
management system
Auditing leadership and quality policy
Auditing the management and planning of the quality
management system
Auditing support and resources in quality management
Auditing the operation of the quality management system
Auditing the performance of quality management
Auditing the improvement of the quality management
system