

THIAGO LOUZADA NAVARRO

**LEAD AUDITOR ISO 9001:2015
QUALITY MANAGEMENT SYSTEM**

Student: THIAGO LOUZADA NAVARRO

Registration: 0009767

Training: Lead Auditor ISO 9001:2015 - Quality Management System

Training Date: 22/05/2025 - 29/05/2025

Total Hours: 42 hours

Final Exam: 8.67

Topics Addressed

ISO 19011:2018 - Guidelines for Auditing Management Systems

- Introduction and auditing principles
- Audit program management
- Findings and interview techniques
- Competence and evaluation of auditors

ABNT NBR ISO/IEC 17021:2016 - Conformity Assessment

- Certification vs. Accreditation
- International Conformity Assessment System
- Auditor competence
- Determination of audit objectives, scope, and criteria
- Conducting audits and communication during the audit
- Obtaining and verifying information
- Identification and recording of audit findings
- Preparation of audit conclusions
- Closing meeting and conclusions
- Audit Report and certification decision

Introduction to ISO 9001:2015 - Quality Management System

- Concepts and Quality Management System
- Quality Gurus
- Evolution of ISO 9001 and the Annex SL
- Quality Principles

- ISO 9001:2015 and key points of attention
- ISO 9001:2015 Quality Management Systems
- Structure of ISO 9001:2015 in the PDCA cycle

Auditing ISO 9001:2015 - Quality Management System

- Auditing the organizations context and the quality management system
- Auditing leadership and quality policy
- Auditing the management and planning of the quality management system
- Auditing support and resources in quality management
- Auditing the operation of the quality management system
- Auditing the performance of quality management
- Auditing the improvement of the quality management system