



CERTIFICATE

This is to certify that

MILENE CHARLES SCHEIBA-ZORRON

Has successfully completed the following training conducted by QMS Academy:

**LEAD AUDITOR ISO 37301:2021
COMPLIANCE MANAGEMENT SYSTEMS**




NEIFER FRANÇA
Director

Student: MILENE CHARLES SCHEIBA-ZORRON

Registration: 0008430



Training: Lead Auditor ISO 37301:2021 - Compliance Management Systems

Training Date: 06/12/2022 - 31/01/2023

Total Hours: 42 hours

Final Exam. 9.00

Topics Addressed

ISO 19011:2018 - Guidelines for Auditing Management Systems
Introduction and auditing principles
Audit program management
Findings and interview techniques
Competence and evaluation of auditors

ABNT NBR ISO/IEC 17021:2016 - Conformity Assessment
Certification vs. Accreditation
International Conformity Assessment System
Auditor competence
Determination of audit objectives, scope, and criteria
Conducting audits and communication during the audit
Obtaining and verifying information
Identification and recording of audit findings
Preparation of audit conclusions
Closing meeting and conclusions
Audit Report and certification decision

Introduction to ISO 37301:2021 - Compliance Management System
Contextualization of ISO 37301
Compliance Management System and ISO 37301
ISO 37301 vs. ISO 37001
ISO 37301 and its requirements structure
Terms and Definitions
ISO 17021-13 Competence for compliance auditors

Auditing ISO 37301:2021 - Compliance Management System
Audit case study for each section of the Standard
Auditing the organizations context and compliance management system
Auditing leadership and compliance policy
Auditing the management and planning of the compliance management system
Auditing support and resources in compliance management
Auditing the operation of the compliance management system
Auditing the performance of compliance management
Auditing the improvement of the compliance management system