



# CERTIFICATE

This is to certify that

**ISABEL CRISTINA ARRUDA DA SILVA**

Has successfully completed the following training conducted by QMS Academy:

**LEAD AUDITOR ISO 14001:2015**

**ENVIRONMENTAL MANAGEMENT SYSTEM**



  
NEIFER FRANÇA  
Director

Student: ISABEL CRISTINA ARRUDA DA SILVA

Registration: 0008288



Training: Lead Auditor ISO 14001:2015 - Environmental Management System

Training Date: 14/10/2024 - 10/12/2024

Total Hours: 42 horas

Final Exam. 7.33

### Topics Addressed

ISO 19011:2018 - Guidelines for Auditing Management Systems  
Introduction and auditing principles  
Audit program management  
Findings and interview techniques  
Competence and evaluation of auditors

ABNT NBR ISO/IEC 17021:2016 - Conformity Assessment  
Certification vs. Accreditation  
International Conformity Assessment System  
Auditor competence  
Determination of audit objectives, scope, and criteria  
Conducting audits and communication during the audit  
Obtaining and verifying information  
Identification and recording of audit findings  
Preparation of audit conclusions  
Closing meeting and conclusions  
Audit Report and certification decision

Introduction to ISO 14001:2015 - Environmental Management System  
Concepts and Environmental Management System  
Key milestones for the Environmental Management System  
Environmental disasters  
Evolution of ISO 14001:2015 and the Annex SL  
Terms and Definitions  
Key points of attention in ISO 14001:2015

Auditing ISO 14001:2015 - Environmental Management System  
Auditing the organization's context and the environmental management system  
Auditing leadership and environmental policy  
Auditing the management and planning of the environmental management system  
Auditing support and resources in environmental management  
Auditing the operation of the environmental management system  
Auditing the performance evaluation of the environmental management system  
Auditing the improvement of the environmental management system