



CERTIFICATE

This is to certify that

PAMELA VARELA DA SILVA

Has successfully completed the following training conducted by QMS Academy:

LEAD AUDITOR IMS - INTEGRATED MANAGEMENT SYSTEM

ISO 9001:2015 | ISO 14001:2015 | ISO 45001:2018




NEIFER FRANÇA
Director

Student: PAMELA VARELA DA SILVA

Registration: 0007652



Training: Lead Auditor IMS - Integrated Management System ISO 9001:2015 | ISO 14001:2015 | ISO 45001:2018

Training Date: 01/10/2024 - 15/10/2024

Total Hours: 114 horas

Final Exam. 9.00

Topics Addressed

ISO 19011:2018 - Guidelines for Auditing Management Systems
Introduction and auditing principles
Audit program management
Findings and interview techniques
Competence and evaluation of auditors

ABNT NBR ISO/IEC 17021:2016 - Conformity Assessment
Certification vs. Accreditation
International Conformity Assessment System
Auditor competence
Determination of audit objectives, scope, and criteria
Conducting audits and communication during the audit
Obtaining and verifying information
Identification and recording of audit findings
Preparation of audit conclusions
Closing meeting and conclusions
Audit Report and certification decision

Introduction to ISO 9001:2015 - Quality Management System
Concepts and Quality Management System
Quality Gurus
Evolution of ISO 9001 and the Annex SL
Quality Principles
ISO 9001:2015 and key points of attention
ISO 9001:2015 – Quality Management Systems
Structure of ISO 9001:2015 in the PDCA cycle

Auditing ISO 9001:2015 - Quality Management System
Auditing the organization's context and the quality management system
Auditing leadership and quality policy
Auditing the management and planning of the quality management system
Auditing support and resources in quality management
Auditing the operation of the quality management system
Auditing the performance of quality management
Auditing the improvement of the quality management system

Introduction to ISO 14001:2015 - Environmental Management System
Concepts and Environmental Management System
Key milestones for the Environmental Management System
Environmental disasters
Evolution of ISO 14001:2015 and the Annex SL
Terms and Definitions
Key points of attention in ISO 14001:2015

Auditing ISO 14001:2015 - Environmental Management System
Auditing the organization's context and the environmental management system
Auditing leadership and environmental policy
Auditing the management and planning of the environmental management system
Auditing support and resources in environmental management
Auditing the operation of the environmental management system
Auditing the performance evaluation of the environmental management system
Auditing the improvement of the environmental management system

Introduction to ISO 45001:2018 - Occupational Health and Safety Management System
Standard context
Significant accidents
Evolution of ISO 45001 and the Annex SL
Terms and definitions
Key points of attention

Auditing ISO 45001:2018 - Occupational Health and Safety Management System
Auditing the organization's context and the occupational health and safety management system
Auditing leadership and worker participation
Auditing the management and planning of the occupational health and safety management system
Auditing support and resources in the occupational health and safety management system
Auditing the operation of the occupational health and safety management system
Auditing the performance evaluation of the occupational health and safety management system
Auditing the improvement of the occupational health and safety management system

Auditing the Integrated Management System's Context
Auditing leadership and worker participation in the Integrated Management System
Auditing the management and planning of the Integrated Management System
Auditing support and resources in the Integrated Management System
Auditing the operation of the Integrated Management System
Auditing the performance evaluation of the Integrated Management System
Auditing the improvement of the Integrated Management System