



# CERTIFICATE

This is to certify that

**MIKAELLY GONCALVES ROCHA**

Has successfully completed the following training conducted by QMS Academy:

**LEAD AUDITOR ISO 9001:2015  
QUALITY MANAGEMENT SYSTEM**



  
NEIFER FRANÇA  
Director

Student: MIKAELLY GONCALVES ROCHA

Registration: 0007561



Training: Lead Auditor ISO 9001:2015 - Quality Management System

Training Date: 17/07/2024 - 29/09/2024

Total Hours: 42 horas

Final Exam. 8.67

### Topics Addressed

ISO 19011:2018 - Guidelines for Auditing Management Systems

Introduction and auditing principles  
Audit program management  
Findings and interview techniques  
Competence and evaluation of auditors

ABNT NBR ISO/IEC 17021:2016 - Conformity Assessment

Certification vs. Accreditation  
International Conformity Assessment System  
Auditor competence  
Determination of audit objectives, scope, and criteria  
Conducting audits and communication during the audit  
Obtaining and verifying information  
Identification and recording of audit findings  
Preparation of audit conclusions  
Closing meeting and conclusions  
Audit Report and certification decision

Introduction to ISO 9001:2015 - Quality Management System

Concepts and Quality Management System  
Quality Gurus  
Evolution of ISO 9001 and the Annex SL  
Quality Principles

ISO 9001:2015 and key points of attention  
ISO 9001:2015 – Quality Management Systems  
Structure of ISO 9001:2015 in the PDCA cycle

Auditing ISO 9001:2015 - Quality Management System

Auditing the organization's context and the quality management system  
Auditing leadership and quality policy  
Auditing the management and planning of the quality management system  
Auditing support and resources in quality management  
Auditing the operation of the quality management system  
Auditing the performance of quality management  
Auditing the improvement of the quality management system