



CERTIFICATE

This is to certify that

LUCIANO ZELA

Registration 0006851, has successfully completed the following training conducted by Q Academy

Lead Auditor IMS - Integrated Management System
ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018

Training Date: 28/02/2024 - 04/06/2024

Hourly schedule: 114 hours



Neifer França
Director - Q Academy

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Student: LUCIANO ZELA

Registration: 0006851

Syllabus / Hourly schedule

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment	8 hours	Auditing ISO 45001:2018 - Occupational Health and Safety Management Systems	16 hours
ISO 19011:2018 - Guidelines for auditing management systems	8 hours	Auditing Integrated Management System Systems	16 hours
Introduction to management systems and ISO 9001:2015	8 hours	Final Exam - ISO 9001:2015	2 hours
Auditing ISO 9001:2015 - Quality management systems	16 hours	Final Exam - ISO 14001:2015	2 hours
Introduction to management systems and ISO 14001:2015	8 hours	Final Exam - ISO 45001:2015	2 hours
Auditing ISO 14001:2015 - Environmental Management Systems	16 hours	Final Exam - Integrated Management Systems	2 hours
Introduction to management systems and ISO 45001:2018	8 hours		

ISO 19011:2018 - Guidelines for auditing management systems

Introduction to audit principles
Management of audit program
Ascertainment and interview techniques
Competence and auditors' evaluation

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment - Requirements for bodies providing audit and certification of management systems

Certification x accreditation
Competence of auditors
Determination of objectives, scope and audit criteria
Conducting audits and communication during audit
Obtaining and verifying information
Identification and records of audit findings
Preparation of audit conclusions
Closing meeting and conclusions
Audit report and certification decision

Introduction to management systems and ISO 9001:2015

Concepts and quality management systems
Qualities' gurus
Evolution of ISO 9001 and Annex SL
Quality principles
ISO 9001:2015 and attention points
ISO 9001:2015 - Quality management systems
Structure of ISO 9001:2015 and PDCA cycle

Auditing ISO 9001:2015 - Quality management systems

Auditing context of the organization and quality management systems
Auditing leadership and quality policy
Auditing management and planning of quality management systems
Auditing support and resources of quality management systems
Auditing operation of quality management systems
Auditing performance evaluation of quality management systems
Auditing improvement of quality management systems

Introduction to management systems and ISO 14001:2015

Concepts and Environmental Management Systems
Relevant Landmarks
Environmental Disasters
Evolution of ISO 14001 and Annex SL
Terms and Definitions
Attention points

Auditing ISO 14001:2015 - Environmental Management Systems

Auditing context of the organization and environmental management system
Auditing leadership and environmental policy
Auditing management and planning of environmental management System
Auditing support of the environmental management system
Auditing operation of the environmental management system
Auditing performance evaluation of the environmental management system
Auditing improvement of environmental management system

Introduction to management systems and ISO 45001:2018

Contextualization of occupational health and safety management systems
Relevant accidents
Evolution of ISO 45001 and Annex SL
Terms and Definitions
Attention points

Auditing ISO 45001:2018 - Occupational Health and Safety Management Systems

Auditing context of the organization and occupational health and safety management systems
Auditing leadership and employee participation
Auditing management and planning of the occupational health and safety management systems
Auditing support and resources of the occupational health and safety management systems
Auditing operation of the occupational health and safety management systems
Auditing performance assessment of the of the occupational health and safety management systems
Auditing improvement of the occupational health and safety management systems

Auditing Integrated Management System

Auditing context of the organization of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
Auditing leadership of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
Auditing management and planning of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
Auditing support of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
Auditing operation of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
Auditing performance assessment of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
Auditing improvement of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018