



CERTIFICATE

This is to certify that

ROSENARA DOS SANTOS CHAGAS

Registration 0006476, has successfully completed the following training conducted by Q Academy

Lead Auditor IMS - Integrated Management System
ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018

Training Date: 20/09/2023 - 18/03/2024

Hourly schedule: 114 hours



Neifer França
Director - Q Academy

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Student: ROSENARA DOS SANTOS CHAGAS**Registration:** 0006476**Syllabus / Hourly schedule**

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment	8 hours	Auditing ISO 45001:2018 - Occupational Health and Safety Management Systems	16 hours
ISO 19011:2018 - Guidelines for auditing management systems	8 hours	Auditing Integrated Management System Systems	16 hours
Introduction to management systems and ISO 9001:2015	8 hours	Final Exam - ISO 9001:2015	2 hours
Auditing ISO 9001:2015 - Quality management systems	16 hours	Final Exam - ISO 14001:2015	2 hours
Introduction to management systems and ISO 14001:2015	8 hours	Final Exam - ISO 45001:2015	2 hours
Auditing ISO 14001:2015 - Environmental Management Systems	16 hours	Final Exam - Integrated Management Systems	2 hours
Introduction to management systems and ISO 45001:2018	8 hours		

ISO 19011:2018 - Guidelines for auditing management systems

Introduction to audit principles
 Management of audit program
 Ascertainment and interview techniques
 Competence and auditors' evaluation

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment - Requirements for bodies providing audit and certification of management systems

Certification x accreditation
 Competence of auditors
 Determination of objectives, scope and audit criteria
 Conducting audits and communication during audit
 Obtaining and verifying information
 Identification and records of audit findings
 Preparation of audit conclusions
 Closing meeting and conclusions
 Audit report and certification decision

Introduction to management systems and ISO 9001:2015

Concepts and quality management systems
 Quality's gurus
 Evolution of ISO 9001 and Annex SL
 Quality principles
 ISO 9001:2015 and attention points
 ISO 9001:2015 - Quality management systems
 Structure of ISO 9001:2015 and PDCA cycle

Auditing ISO 9001:2015 - Quality management systems

Auditing context of the organization and quality management systems
 Auditing leadership and quality policy
 Auditing management and planning of quality management systems
 Auditing support and resources of quality management systems
 Auditing operation of quality management systems
 Auditing performance evaluation of quality management systems
 Auditing improvement of quality management systems

Introduction to management systems and ISO 14001:2015

Concepts and Environmental Management Systems
 Relevant Landmarks
 Environmental Disasters
 Evolution of ISO 14001 and Annex SL
 Terms and Definitions
 Attention points

Auditing ISO 14001:2015 - Environmental Management Systems

Auditing context of the organization and environmental management system
 Auditing leadership and environmental policy
 Auditing management and planning of environmental management System
 Auditing support of the environmental management system
 Auditing operation of the environmental management system
 Auditing performance evaluation of the environmental management system
 Auditing improvement of environmental management system

Introduction to management systems and ISO 45001:2018

Contextualization of occupational health and safety management systems
 Relevant accidents
 Evolution of ISO 45001 and Annex SL
 Terms and Definitions
 Attention points

Auditing ISO 45001:2018 - Occupational Health and Safety Management Systems

Auditing context of the organization and occupational health and safety management systems
 Auditing leadership and employee participation
 Auditing management and planning of the occupational health and safety management systems
 Auditing support and resources of the occupational health and safety management systems
 Auditing operation of the occupational health and safety management systems
 Auditing performance assessment of the of the occupational health and safety management systems
 Auditing improvement of the occupational health and safety management systems

Auditing Integrated Management System

Auditing context of the organization of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
 Auditing leadership of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
 Auditing management and planning of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
 Auditing support of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
 Auditing operation of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
 Auditing performance assessment of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018
 Auditing improvement of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018