



CERTIFICATE

This is to certify that

ROBERTO NOVOA SANTOS

Registration 0005937, has successfully completed the following training conducted by Q Academy

**Lead Auditor ISO/IEC 27001:2022 and ISO/IEC 27701:2019
Information Security Management Systems
Privacy Information Management Systems**

Training Date: 26/06/2023 - 24/12/2023

Hourly schedule: 42 hours



Neifer França
Director - Q Academy

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Student: ROBERTO NOVOA SANTOS

Registration: 0005937

Syllabus / Hourly schedule

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment	8 hours
ISO 19011:2018 - Guidelines for auditing management systems	8 hours
Introduction to ISO/IEC 27001:2022 and ISO/IEC 27701:2019	8 hours
Auditing ISO/IEC 27001:2022 and ISO/IEC 27701:2019	16 hours
Final exam	2 hours

ISO 19011:2018 - Guidelines for auditing management systems **Introduction to ISO/IEC 27001:2022 and ISO/IEC 27701:2019**

Introduction to audit principles
Management of audit program
Ascertainment and interview techniques
Competence and auditors' evaluation

Importance of information security
Basic concepts
ISO and management system standards
Overview: ISO/IEC 27001 and ISO/IEC 27701
Applicability and benefits

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment - Requirements for bodies providing audit and certification of management systems

Certification x accreditation
Competence of auditors
Determination of objectives, scope and audit criteria
Conducting audits and communication during audit
Obtaining and verifying information
Identification and records of audit findings
Preparation of audit conclusions
Closing meeting and conclusions
Audit report and certification decision

Auditing ISO/IEC 27001:2022 and ISO/IEC 27701:2019

Audit in the context of the organization
Audit in leadership and information security and privacy policy
Audit in information security and privacy management and planning
Audit in support and resources for information security and privacy management
Audit in the operation of the information security and privacy management system
Audit in the performance of information security and privacy management system
Audit in the improvement of the information security and privacy management system
Controls - ISO/IEC 27701:2022 (Annex A)
Controls - ISO/IEC 27701:2019 (Annex A and B)