



CERTIFICATE

This is to certify that

PAULA ALEXANDRA MONTEIRO DE VILA LOBOS RISQUES

CARVALHO SERRA

Registration 0005670, has successfully completed the following training conducted by Q Academy

**Lead Auditor ISO 14001:2015
Environmental Management Systems**

Training Date: 14/01/2023 - 24/11/2023

Hourly schedule: 42 hours



Neifer França
Director - Q Academy

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Student: PAULA ALEXANDRA MONTEIRO DE VILA LOBOS RISQUES CARVALHO SERRA**Registration:** 0005670**Syllabus / Hourly schedule**

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment	8 hours
ISO 19011:2018 - Guidelines for auditing management systems	8 hours
Introduction to management systems and ISO 14001:2015	8 hours
Auditing ISO 14001:2015 - Environmental Management Systems	16 hours
Final exam	2 hours

ISO 19011:2018 - Guidelines for auditing management systems

Introduction to audit principles
Management of audit program
Ascertainment and interview techniques
Competence and auditors' evaluation

Introduction to management systems and ISO 14001:2015

Concepts and Environmental Management Systems
Relevant Landmarks
Environmental Disasters
Evolution of ISO 14001 and Annex SL
Terms and Definitions
Attention points

ABNT NBR ISO/IEC 17021:2016 - Conformity assessment - Requirements for bodies providing audit and certification of management systems

Certification x accreditation
Competence of auditors
Determination of objectives, scope and audit criteria
Conducting audits and communication during audit
Obtaining and verifying information
Identification and records of audit findings
Preparation of audit conclusions
Closing meeting and conclusions
Audit report and certification decision

Auditing ISO 14001:2015 - Environmental Management Systems

Auditing context of the organization and environmental management system
Auditing leadership and environmental policy
Auditing management and planning of environmental management System
Auditing support of the environmental management system
Auditing operation of the environmental management system
Auditing performance evaluation of the environmental management system
Auditing improvement of environmental management system